

Multi Trade Group FZC

Quality Policy

Multi Trade Group FZC is a diversified organization engaged in **polymer distribution, masterbatch and compound production, plastic packaging manufacturing, trading activities, warehousing, and related industrial services**. Through our integrated business operations, we aim to consistently deliver high-quality products and services to our customers across the region.

We are committed to supplying all products and services **as per agreed specifications, standards, and delivery terms**. Our Quality Management System is designed to ensure high levels of customer satisfaction and trust from all stakeholders, both internal and external. We continually strive to improve the effectiveness of our Quality Management System to achieve the objectives of our company.

To accomplish this, Multi Trade Group FZC is committed to:

- **Supplying products and services that meet our customers' requirements.**
- **Providing products and services that result in customer satisfaction.**
- **Continuous development of a dependable and competent external provider base.**
- **Complying with all statutory, regulatory, and customer-specific requirements.**
- **Supporting business processes through up-to-date equipment, technology, and best practices.**
- **Ensuring continuous adaptation to technological developments in our fields of work.**

At Multi Trade Group FZC, we are committed to improving our processes, product performance, and operational efficiency. Our Quality Management System is routinely assessed to guarantee its suitability and effectiveness in meeting customer requirements and organizational goals.

This quality policy will be communicated to all employees and external parties working for or on behalf of the company. All individuals are expected to co-operate and assist in its implementation, while ensuring that their work is carried out safely, responsibly, and without risk to themselves, others, or the environment.

The policy will be reviewed periodically by top management and updated where necessary to reflect current operational needs, legal requirements, and organizational objectives. The policy is available to all relevant interested parties upon request.

"We believe in delivering consistent quality to achieve total customer satisfaction and long-term loyalty."

Mr. Asif Iftekhhar Ahmed Butt

**Chief Executive Officer (CEO)
Multi Trade Group FZC**